



Logically®

YOUR TRUSTED IT ALLY



Town of Gardiner

08/29/2023



Contents



- Managed Services
- Security Services
- Proposed Next Steps



Comprehensive Managed IT Services



	LogicBase	LogicCare	LogicCare+
OpLogic Intelligent MSP Platform	✓	✓	✓
Remote Monitoring and Alerting	✓	✓	✓
Windows Patch Management and Remediation	✓	✓	✓
Drive Space Management and Optimization	✓	✓	✓
Managed Portal and Service Reports	✓	✓	✓
Software and Hardware Lifecycle Management	✓	✓	✓
Asset Management	✓	✓	✓
Managed Security Services	✓	✓	✓
Remote Helpdesk		✓	✓
Unlimited Remote Incident Remediation*		✓	✓
Performance Monitoring		✓	✓
Unlimited On-Site Incident Remediation*			✓

SecureCare Portfolio



ENDPOINT DETECTION AND RESPONSE:

Discovers and responds to threats before and after their execution.



INTERNAL VULNERABILITY ASSESSMENT:

Identifies vulnerabilities within your IT infrastructure and provides a remediation plan for those vulnerabilities, ranked based on threat.



DOMAIN MONITORING:

Searches databases of leaked information and cross-references it with protected domains and accounts.



SECURITY AWARENESS TRAINING:

Provides periodic training for employees to become familiar with security policies and procedures.



TWO-FACTOR AUTHENTICATION:

Requires the use of an application or text messaging as an additional layer of security to prevent someone other than the intended user from logging in.



SIEM-SOC MONITORING:

Provides continuous monitoring for cybersecurity threats in your network.



EXTERNAL VULNERABILITY ASSESSMENT:

Examines the vulnerabilities currently present within your publicly facing network and provides a remediation plan based upon risk.



DNS FILTERING:

Protects against online threats such as viruses, malware, ransomware, phishing attacks, and botnets.



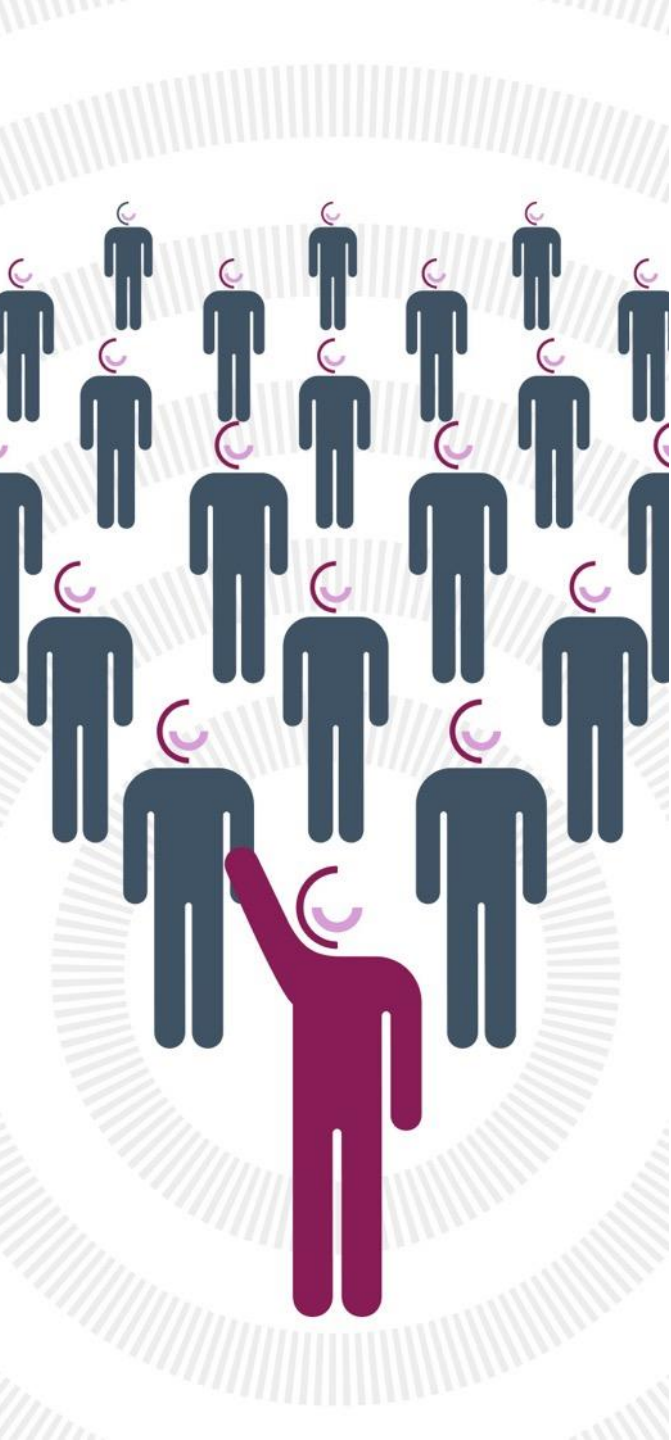
EMAIL PHISHING:

Helps organizations train their users on how to spot phishing emails and prevent potential attacks.



BREACH DETECTION:

Detects infected devices or endpoints and determines other threats occurring inside a network.



Logically **CareTeam** Approach

Care Teams are the Best Practice Approach for Managed IT Service Delivery.

Being a trusted IT ally means being intimately familiar with our customer's environments, super responsive, and obsessed with always doing the right thing. Our unique Care Team approach is how we do it.

- Care Teams are dedicated service delivery teams that ensure you always work with people intimately familiar with your needs and environment.
- No need to explain the same thing over and over to different people.
- Responsive service delivery
- Backed up by national coverage team

Care Teams enable us to retain a small-company feel while developing deep relationships with customers that lead to strong, personalized service.

Managed Services Support Workflow





Logically Managed Plan

- **Plan Walkthrough**
 - LogicCare managed service package
 - SecureCare managed security service package
- **Key Entitlements**
 - Business hours unlimited end-user remote support & remediation (24x7 add-on available)
 - Security services
 - XDR (proactive SOCaaS)
 - EDR/MDR
 - SaaS alerts
 - Security awareness training for all associates
 - Simulated phishing training
 - Email security
 - Quarterly vulnerability assessments
 - Dark web domain monitoring
 - Server services
 - 24/7 monitoring and alerting
 - Endpoint services
 - MS Patch Mgmt, 3rd Party Patch Mgmt, Asset Mgmt.
 - Infrastructure Services
 - 24x7 Managed firewall, switch, & AP support

Managed IT Services Estimates

Figures Used:

- 13 Employees
- 13 Workstations
- 1 Servers
- 1 Firewalls
- 3 Managed Switch
- 3 AP's

LogicCare Monthly: \$1,178
One-time Onboarding Fee: Equal to 1 month

SecureCare Monthly: \$676
One-time Onboarding Fee: Equal to 1 month

Fully Managed IT & Security Services

Monthly: \$1,854
One-time Onboarding Fee: Equal to 1 month



Proposed Next Steps

Questions/Comments

Contract negotiation

- Term/Price agreement

Timelines

- Assign project manager
- Kick-off calls
- Initiate onboarding