

Company	Service	Comments	Additional Notes
CGCG	Managed Services (MSP) (Managed security services)	Maintenance, repair, proactive monitoring of hardware & network. Covers on-site & remote sites, with 24/7 helpdesk	Offers 24hr turn-around or 4hr (Usually problems are solved sooner) Emergency help available anytime
Logically	Managed Services " "	Same services as above. Because Logically is a larger company with a larger number of resources, their services may be more robust. Includes a user MSP platform.	3 choices of tiers for service. I'd pick the middle or highest choices, with unlimited helpdesk. Highest choice offers unlimited on-site help, we may want to consider, due to our sometimes limited tech skills
Both " "	Remote Monitoring Patching / Security repair Software/ hardware maintenance Asset Management Managed Security	Both companies offer these services about equally. Logically is a larger company with more resources in their arsenal and a designated team contact for users to have a personalized experience (not feeling lost in a big company), but with access to more comprehensive help.	My opinion is that Logically is the best choice, But if cost is an issue, CGCG is a good alternative.
Logically	Drive space management "Ethical hackers" testing for user awareness / skills & to ID potential risk areas in our users	Logically seems to be more equipped to stay tuned into the minutia of rapidly evolving details necessary to stay proactively on top of rapidly evolving security threats The focus of Logically is not divided by other services offered by CGCG like website and phone hosting.	
CGCG	Website hosting	This doesn't solve much for us. We already have a website hosted, and will migrate it to our Google Workspace* platform. CGCG doesn't offer redesign (in this quote) or drastic changes, and every small change to the town website would need to be sent to them to be posted in the 24-hr time window. Seems better to have a person working in-house for TOG to manage these aspects.	
CGCG	Phone hosting	We have already recently updated our phone system. CGCG could take over management of this if we ever wanted them to.	
		Logically doesn't focus on these things - they can offer referrals to other companies that would, but this is outside their realm of specific focus on cyber security. I think that's good because they aren't distracted from security.	

	Managed email services		Neither company actually offers managed email. They recommend using Microsoft 365 or Google Workspace for paid email services. MS365 and Google Workspace are comparable products. TOG already uses
	Neither company offers this directly; We sign up for this ourselves and manage it, but the Cyber Security monitors the network / works with us.		the Google framework and would be easier to transition to paid Google Workspace for our secured emails. We already have one account (townofgardiner@townofgardiner.org) which is used for the admin and drive hosting of our new version of the town website (in progress)
			Each email address @townofgardiner.org will cost \$6.48 per month using Google Workspace.
			The Board should decide how many email addresses (Google Workspace accounts) we should buy.
			Considerations: Staff, Boards, Volunteers